

## WHEN YOU HIRE A COACH FROM US WE GUARANTEE TO PROVIDE:

- 1<sup>st</sup> class service run by a business established since 2012.
- Fully maintained coaches meeting all legal compliances.
- Access to records/audit trails of driver walk around checks, vehicle defects/parts ordered etc.
- Coaches under 4 years of age.
- Coach fleet that includes ECE R66 Regulations vehicles (anti-crush roof)
- Professional drivers trained in all aspects of transporting passengers.
- Coaches fitted with three point safety belts.
- Coaches carrying safety and emergency equipment.
- Coaches fitted with ABS/retarder braking systems, GPS tracking systems, CCTV & driver emergency kit
- Vehicles safety inspected every 6 weeks.
- Coaches with clearly defined emergency exits to include rear exits
- Emergency procedures for drivers to put into action in the unlikely event of an incident
- Safety announcements prior to beginning of a journey.
- CRB checked drivers.

## WHEN WE CARRY CHILDREN OR YOUNG PEOPLE, THE ORGANISER/S OF THE TRIP IS/ARE REQUIRED TO:

- Follow any instructions given by the driver.
- Ensure two adults sit by the rear emergency exit and familiarise themselves on how to operate it.
- Inform the driver immediately if any problem arises during the journey.
- Take all reasonable measures to ensure that children/young people do not cause any distractions
- Assist the driver in meeting the Driver's Hours Regulations.
- Ensure all passengers are wearing safety belts correctly and that belts are worn throughout the journey.
- Locate where all exits are positioned and where emergency and safety equipment is stored.
- Ensure luggage is stored safely and exits and aisles are kept clear.
- Ensure the organiser of the trip meets their legal duty to provide a safe journey for their party.

You are asked respectively, to please leave the coach in the same condition at the end of a journey as it was at the beginning removing all passenger rubbish when leaving the coach.

**THIS SAFETY CHARTER IS DESIGNED TO IMPROVE THE SAFETY OF EVERY PASSENGER WHEN TRAVELING WITH PASSENGER PLUS AND HAS BEEN PRODUCED IN CONJUNCTION WITH BUSK UK.**

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